

## **Appendix 2**

### Consultation feedback – summary of responses

Following cabinet approval on the 17<sup>th</sup> December 2009 to consult on the draft Third Sector Strategy a consultation plan was developed designed to engage a wide cross-section of the voluntary and community sector in Harrow. The consultation on the draft Third Sector Strategy was open for seven weeks from the 23<sup>rd</sup> December 2009 to Friday 12<sup>th</sup> February 2010. The consultation period was extended into February to compensate for meetings postponed in January due to snow.

During this time approximately 950 copies of the consultation questionnaire were distributed via the HAVS (Harrow Association of Voluntary Service) mail-out, contacts on the Community Development database as well as;

- 50 questionnaires circulated at the Harrow Police Community Consultative Group meeting on the 25<sup>th</sup> January.
- 50 questionnaires circulated to participants at the Monitoring Outcomes workshops on the 25<sup>th</sup> January.
- 30 questionnaires circulated to participants at the 'Winning Contracts' workshop held on the 4<sup>th</sup> February.

The questionnaire was also available via the council website and information about the consultation was available on the HAVS website. The consultation was also promoted internally to staff and councilors via the internal newsletter and intranet.

Presentations were provided to five meetings during this period including the Grants Advisory Panel meeting on the 18<sup>th</sup> January 2010 and the Overview and Scrutiny committee meeting on the 28<sup>th</sup> January 2010. One consultation workshop was held.

The Voluntary and Community sector forum also discussed their feedback to the consultation at the summit on the 28<sup>th</sup> November 2009 and their meeting on the 3<sup>rd</sup> February 2010.

A display stand and copies of the consultation questionnaire were provided at the HSP summit.

Respondents had a variety of ways of responding to the consultation including via post, electronically through the council website or hand delivering their questionnaire to a local library.

### Results of consultation

- 6 responses were received via the council website.
- 16 questionnaires were completed and returned to the community development department.

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- 60 participants took part in the various meetings where presentations were provided.

In general the respondents are supportive of the strategy agreeing with its overall aim, objectives and actions.

Of the 22 questionnaire responses:

21 agreed with the vision of the strategy

21 agreed that objective 1 will deliver the overall aim

20 agreed that objective 2 will deliver the overall aim

20 agreed that objective 3 will deliver the overall aim

19 agreed that the right actions had been identified for objective 1

20 agreed that the right actions had been identified for objective 2

20 agreed that the right actions had been identified for objective 3

### Brief summary of other comments received

In general there is a lack of awareness of the compact and respondents felt that more needed to be done to address this within the sector.

Some groups felt that the issue of premises was a key concern for the sector and this needs to be addressed as part of the capacity building strand.

There was disappointment expressed by a number of respondents that the strategy is a council-only strategy and some would have preferred it to have been a council and voluntary sector joint strategy.

Some respondents acknowledged the role of HAVS in being a conduit for information and the need for its role to be strengthened but felt that the strategy did not sufficiently address this. Other comments included the need for a definition of what constitutes a 'strategic partner'.

The Grants Advisory Panel welcomed the strategy as a good way forward. Members of the panel felt it was important to strengthen existing networks and essential that services are provided at the required standard.

The Overview and Scrutiny Committee also made positive comments and asked questions about the mapping exercise, timescales and the role of a Compact Champion.

There was support for more collaboration between third sector organisations particularly around funding and the need for the larger organisations to support and partner smaller organisations. There was also support for the development of more social enterprises and the role of Harrow in Business in delivering this. Some respondents felt that the existing voluntary sector consortium needed strengthening.

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There was a concern expressed that the council ensures that sufficient resources are identified to deliver this strategy. There was general support of the action plan although a few respondents identified the need for clearer outcomes to be stated.

### **Summary of consultation activity for draft Third Sector Strategy**

Meetings attended:

<b>Meeting</b>	<b>Date</b>	<b>Name / attendees</b>
Grants Advisory Panel (GAP)	18 <sup>th</sup> January 2010	Heather Kerswell Feedback received from Grants Panel (10 attendees and voluntary sector adviser)
Open consultation event	18 <sup>th</sup> January 2010 @ Harrow Civic Centre	Kashmir Takhar (7 attendees)
Adult Health Well being Partnership Group	19 January 2010	Kashmir Takhar (13 attendees)
Rayners Lane Residents group	21 <sup>st</sup> January 2010	Kashmir Takhar (4 attendees)
Monitoring outcomes workshop	25 <sup>th</sup> January 2010	50 questionnaires distributed to VCS groups
Harrow Police Community Consultative Group (HPCCG)	25 <sup>th</sup> January 2010 (AGM)	50 questionnaires distributed to resident group representatives
Older Peoples Reference Group	26 <sup>th</sup> January 2010	Avani Modasia 20 attendees
HSP summit	28 <sup>th</sup> January 2010	60 questionnaires and display stand provided
Overview and Scrutiny Committee	28 <sup>th</sup> January 2010	Heather Kerswell
Winning Contracts workshop	4 <sup>th</sup> February 2010	Kashmir Takhar 30 attendees

#### Mailing lists used:

CCMG – 60 questionnaires distributed

HAVS mail-out – 220 questionnaires distributed

Community Development database – 600 questionnaires distributed

Councillors – 70 questionnaires distributed

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### Website promotion:

Harrow Council intranet and internet site  
HAVS website